

TERMS AND CONDITIONS

Our aim is to make sure your visit is as enjoyable as possible. None of us really like to read terms and condition but they're here for a reason and that's to protect you and us.

We must ask that you read and accept the following terms and conditions which must be adhered to by all guests.

This is a legally binding contract between the property owner of Ainshval and the 'Lead Guest'. When you book with us, it will be assumed that you have read and agreed to all the below Terms and Conditions. This ensures we can maintain our standards and ensure your safety, as well as establishing a clear legal contract for cancellation, damage and exceptional circumstances.

Accommodation

Ainshval sleeps up to 5 people and your booking is accepted on this basis i.e. no tents, camper vans etc on the property or making use of the facilities

Linen

Linen is not provided for your stay. Please bring your own sheets, duvet covers, pillow cases, towel, dish towels etc

Pantry provisions

Items such as salt, pepper, tea bags coffee, dishwasher tablets, washing up liquid, dish cloth are provided. There is also a large selection of herbs and spices you are welcome to use, all we ask is in you finish anything, please replace it.

Arrival and departure times

The accommodation will be available from the arrival of the ferry until the departure of the ferry at the end of your stay. During July and August, when 2 ferries run, the accommodation will be available from the arrival of the 2nd ferry to the departure of the 1st ferry at the end of your stay.

Car parking

There is ample car parking at the accommodation. Guests park their vehicles at their own risk.

Guest responsibility

Please keep the accommodation secure when unoccupied. Please make sure all electrical items are turned off and unplugged when not in use.

All children should be supervised by parent/guardian throughout your stay.

Departure

Please remove all rubbish from the house on departure. The bin is located at the beginning of the track beside the cattle grid. It is marked as 'Ainshval' Alternatively rubbish, including re-cycling can be taken to Gott Bay recycling centre at Balephetrish, opening times are on display at their gate and online.

Please ensure that all windows are firmly closed and the house key is left where you obtained it. Also ensure that all electrical items are turned off, including water heater. Access

We reserve the right to reasonable access of the property at any time for emergency maintenance etc. We will do our best to minimise disruption to you if we need to enter the property during your stay,

Bookings

Bookings will be confirmed on receipt of 20% deposit and the balance of your stay will be due 8 weeks before the holiday date. Bookings made within 8 weeks of your holiday date – full payment required.

Payment to be made by bank transfer

Overseas bookings

Payments from overseas guests can only be accepted in £'s sterling by international bank transfer. Any charges from the bank for payments from overseas will be passed on to the guest.

Cancellations

We strongly advise you to take out suitable insurance.

If notice of cancellation is given no later than 8 weeks before your holiday date, you will not be liable to pay the outstanding balance, but you will lose your deposit unless you book alternative date or we secure another booking for your dates.

However, if you cancel your holiday within 8 weeks you will be liable to pay the balance unless we receive an alternative booking from elsewhere in which case you will receive a refund less admin fee of £25.

Non availability

If for any reason beyond our control, for example fire damage the accommodation is not available on the date you booked, all monies paid will be refunded in full and we will not be liable for any further claims.

Breakages/damages

Please email janmcgougan@hotmail.com or call 07769687515. We shall endeavour to make every effort to rectify any faults or make repairs to equipment as soon as possible.

Guests have a legal liability to pay for any damages caused through the course of a booking by any member of the booking party. This includes breakages, spillages, stains, damage to furniture or fixtures and fittings. We appreciate accidents can happen and we would not charge you for the odd broken mug or glass, but please do inform us of any breakages/damages as it occurs so that we can put it right, and always prior to departure in order to minimise damage and associated costs.

Any accidental damage or breakages beyond fair wear and tear will be chargeable.

Lost keys will incur a replacement charge per key lost.

We will do our best to resolve any issues as soon as we can. We value your custom and want you to return.

Insurance

The property is insured in respect of the usual risks covered by our buildings and contents policy. However, in certain circumstances, if you should cause any loss or damage or negligence, you could become liable and you would most likely not be covered by personal liability section of your own household policy.

Our insurance does not cover your personal possessions. You would be advised to check on these points with your own insurers and you may find that they will extend your normal cover to include your holiday home.

Smoking/fires

Smoking is not permitted in Ainslial, or the garden area.

No naked flames are allowed inside the accommodation at any time.

Disposable BBQ are allowed outside and should never be left unattended. They must not be placed directly on picnic table or the grass.

Open fires are not permitted.

Smoke detector and heat detectors are fitted in the accommodation in accordance with current regulations.

Fireworks and sky lanterns are forbidden as they pose risk of fire and are a danger to livestock and people.

Dogs or other pets

Dogs, or other pets, are NOT permitted within the house or garden, even well behaved ones!

Reviews

We reserve the right to publish any review you may leave, but without identifying the writer.

Injury

We cannot accept any responsibility for personal injury to you as guests or holiday makers.

By accepting and booking, you agree to accept responsibility for the physical wellbeing of you and your party, indemnifying us from all responsibilities, blame and consequences, direct and indirect however arising, should someone injure themselves at our premises or in using any articles provided at Ainshval or inconvenience themselves in any way.

Data Protection Act 1998

Any personal contact data requested and collected is solely for the satisfactory completion of the transaction between you as the holiday maker(s) and us as supplier of the premises. Your information is never provided to any other party or entity, and is only used in strict accordance with the UK Data Protection Act.

Enquiries and bookings via the Ainshval website confirms that you give consent for your contact details to be safely retained for administrative purposes regarding enquiries and bookings. We undertake not to use your contact information for future marketing, nor will we pass your information to any third party.